## COMMUNICATIONS 101 - COMMUNICATION OBJECTIVE: PERSUASION VIDEO SLIDES

- 1) Definition "to persuade"
  - a) To convince
  - b) To win over
- 2) Where is this important to most people?
  - a) In selling and buying
  - b) At work, at play
  - c) Among family and friends
  - d) In religion, politics, and social encounters
  - e) In speaking, writing, and social media
- 3) To win over
  - a) You cannot persuade a person of anything unless they like you
    - i) The need for the truth vs. the need to belong
- 4) How to make yourself more "winning"
  - a) Smile
  - b) Speak humbly
    - i) "I think"
    - ii) "... from what I have read ..."
    - iii) "Could it be ..."
    - iv) "What if ..."
  - c) Leave room for people to disagree with you
  - d) Use humor
  - e) Make fun of yourself
  - f) Establish common ground
  - g) Don't make persuasion your obvious goal
  - h) Actually care for what is best for the other person
  - i) Give the other person time and space to be persuaded
- 5) Figure out your motivation
  - a) Why do you want to persuade someone of something (negative)?
    - i) Pride?
    - ii) Put down?
    - iii) Self gain?
    - iv) To overcome your own self-doubt?
    - v) To take advantage of someone for your own gain
  - b) Why do you want to persuade someone of something (positive)?
    - i) Genuine care and concern for the other person
    - ii) To help improve the life of the other person
    - iii) To give them the same knowledge and tools that have helped you succeed in life
- 6) To what end are we trying to persuade someone?
  - a) My solution to a problem that we or they or the both of us have
  - b) But before my audience is open to my solution, they must first believe that I understand the problem.
    - i) Before they are interested in the problem, they have to be aware of some need or desire that is unfulfilled thus causing the problem.
- 7) Find a common desire or dream not fulfilled

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- a) Job
- b) Spouse
- c) Health
- d) God
- e) Happiness
- f) Friends
- g) Freedom
- h) Care
- i) House
- j) Education
- 8) Explore obstacles to the desire (problems)
  - a) Common obstacles
  - b) Share your own struggle with this problem
- 9) Explore typical solutions
  - a) Common solutions
  - b) Solutions you, and more importantly they, have tried
  - c) Share the common frustrations
    - i) Emotion
- 10) Offer, as a consideration, your solution
  - a) Humbly present your solution
  - b) Give grounds
    - i) Logic
  - c) Provide stories
    - i) Emotion
- 11) Explain possible negative consequences if your solution is rejected
  - a) Logical, natural consequences only
- 12) Provide a way for them to accept or reject your solution
  - a) Close the deal if possible
  - b) Let people try out the deal if possible
  - c) Delay if closing is not possible
  - Allow people to experience the consequences of their own choices without judgement or vindictiveness
- 13) The twin towers of persuasion
  - a) Logic, facts, and research
  - b) Emotion, metaphors, and antidotes
- 14) Subtle persuasive elements
  - a) Mirroring
  - b) Social pressure
  - c) Authority pressure
  - d) Pre-persuasion
  - e) The person's name
  - f) The fear of missing out
  - g) Repetition
    - i) Naming an infant

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- 15) Why most people are not good at giving a persuasive speech
  - a) They have not built their speech around the frustrating unfulfilled desires of their audience
  - b) They do not take time to sympathize with over these frustrating unfulfilled desires
  - c) They do not take their audience on a journey to find an answer to these frustrating unfulfilled desires
  - d) They often share the solution with condescension and/or judgement
  - e) They fail to provide logical grounds for their solution
  - f) They often use emotion as a manipulation not a support mechanism